

CHANGING THE MAIL SERVER EMAIL ADDRESS IN LIGHTHOUSE

By default, Lighthouse sends email notifications using its own mail servers (AWS SES) from the notify@lighthouse.torque.software email address. However, there is an option that allows organisations to replace this email addresses with a domain/email address of their choosing. There are two approaches that can be taken to complete this, these are listed below:

1

Lighthouse configured to use Organisation's SMTP

An organisation can provide Torque Software with the organisation's SMTP server details which mean that emails sent out of Lighthouse can use the organisation's domain.

Example: noreply@organisation.com.au

Torque Software would require the below information:

- Nominated FROM email address
- Server IP or Hostname
- Server Port
- Username
- Password
- Does the SMTP use SSL?

2

Organisation to authorise Amazon SES using DKIM

An organisation can authorise Lighthouse to send emails on behalf of the domain using DKIM Authentication. At Torque Software, we currently use Amazon's SES (Simple Email Server) service which the organisation would need to authorise, we add additional security controls by locking Amazon SES down to specifics.

You can find more information on how to do this [here](#).

Lighthouse would require:

- DKIM Signatures
- Signing Key Length.

If you are interested in implementing either of the above approaches, please get in touch with us at customer.success@torquesoftware.com.au and we would be happy to assist.



Lighthouse

BY TORQUE SOFTWARE