

TORQUE
SOFTWARE

LIGHTHOUSE FRAUD CONTROL ANNUAL PACKAGE

LIGHTHOUSE BY TORQUE SOFTWARE



FRAUD CONTROL

ABOUT LIGHTHOUSE

Lighthouse is a commercial-off-the-shelf software system designed to assist Commonwealth agencies in meeting their obligations under the PGPA Act framework and achieve better practice in areas of Risk, Governance, and Assurance.

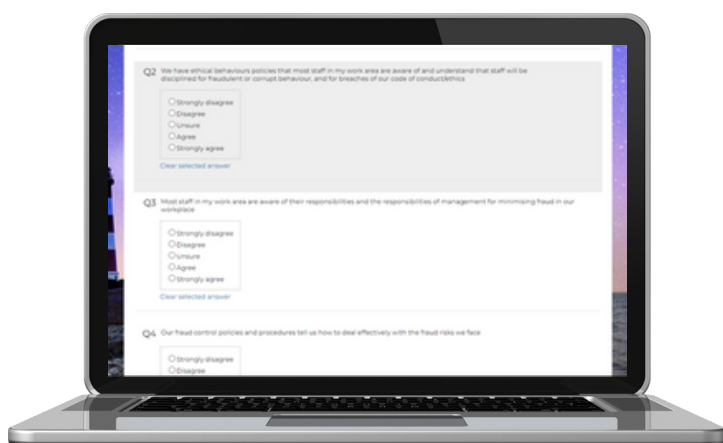
ABOUT THE FRAUD CONTROL ANNUAL PACKAGE

The Lighthouse Fraud Control Annual Package provides the core elements of an effective fraud control program. This package addresses both the fraud control environment and culture, as well as specific fraud behaviours. It also supports organisations in meeting fraud control reporting requirements, including the annual fraud control survey. The annual package is undertaken securely in Lighthouse and assists organisations in achieving better practice in fraud control.

BENEFITS

The benefits of the Fraud Control Annual Package include:

- A structured program of fraud control activities delivered in Lighthouse meeting better practice requirements
- Assists in meeting fraud control reporting requirements
- Provides a valuable source of fraud control information for management and audit committees
- Flexible and intuitive reporting, either ad-hoc or scheduled
- Secured information storage to protect sensitive information.



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FRAUD CONTROL

This annual Fraud Control Annual Package will consist of the following:

1

FRAUD CONTROL HEALTH CHECK

This health check focuses on organisation's internal fraud control environment and culture to gauge employee's understanding of fraud across their organisation.

2

FRAUD CONTROL ASSURANCE REVIEW

This review focuses on specific fraud risks within an organisation by helping to identify potentially fraudulent activity/ensuring potentially fraudulent activity is reported upon within an organisation.

3

FRAUD CONTROL RISK SURVEY

This survey collects fraud risk data from nominated organisation personnel that can then be reported upon as part of policy and legislative requirements.

4

FRAUD CONTROL REPORT

This report details the outcomes of the three fraud control processes listed above which can be used for policy and legislative reporting requirements.

5

VIRTUAL ON-DEMAND FRAUD CONTROL TRAINING

Virtual on-demand fraud control training is available through Lighthouse on demand. Staff participation can be tracked and training can be initiated on a push basis if required. Training content is always current and is maintained by Torque's team of governance specialists.

FRAUD CONTROL

Fraud Control Review - February 2022

Purpose

An important element of governance in our organisation is maintaining a robust fraud control environment. The Fraud Control Review Survey is to provide identify potential fraudulent activity, or potentially fraudulent activity, has been reported.

Fraud Control Health Check - 2021-22

Purpose

A positive fraud control environment and culture is an important element in maintaining a robust fraud control environment. The Fraud Control Health Check is to gather information about how staff perceive the fraud control environment and culture.

- The annual package includes processes to:
- Check the health of the fraud control environment and culture
 - Identify specific instances of potential or actual fraudulent behaviour
 - Provide fraud risk data to assist in reviewing the fraud risk assessment
 - A brief summarising outcomes of all processes
 - Access to real time, adhoc and/or scheduled reporting.

Configurable questions that address specific fraud risks - can be tailored to meet additional specific fraud control objectives.

Are you aware of any inappropriate use of email or Internet facilities?

Yes No

Clear selected answer

Are you aware of any inappropriate use of organisation information (e.g. employee personal information etc.)?

Yes No

Clear selected answer

Reports

Select your report.

Dashboard Manager

Standard Reports ▼

Dashboards

Report Builder

Authorised users can generate a variety of reports to view fraud related data in real time.



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